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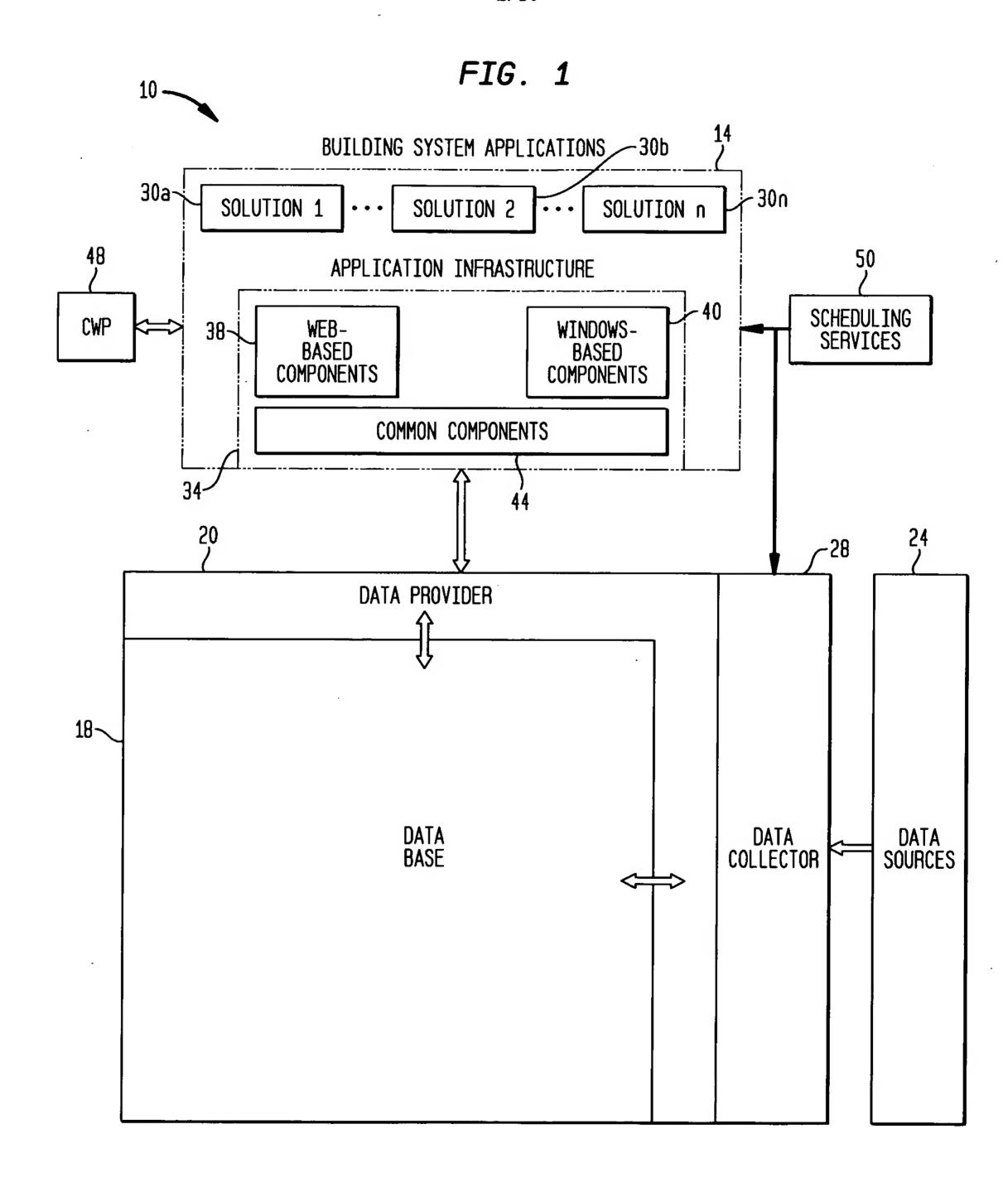


FIG. 2A

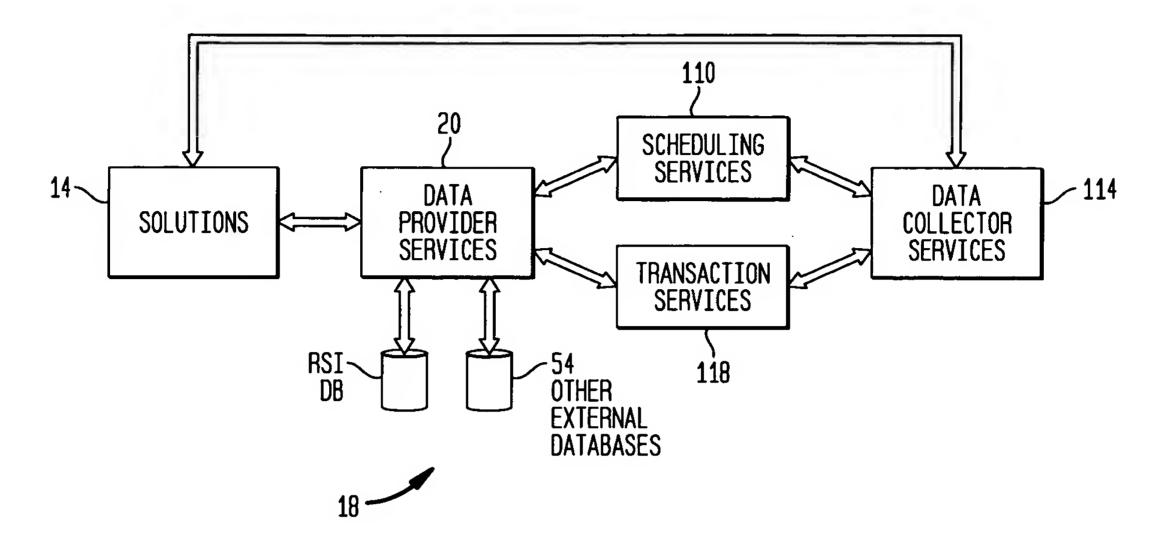
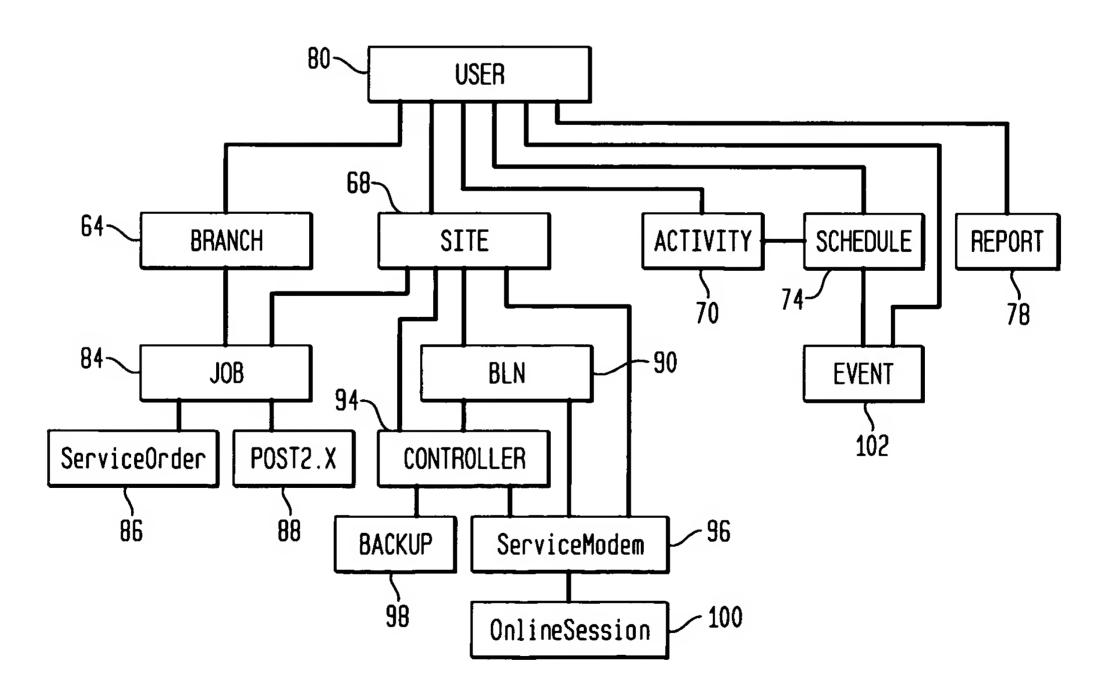
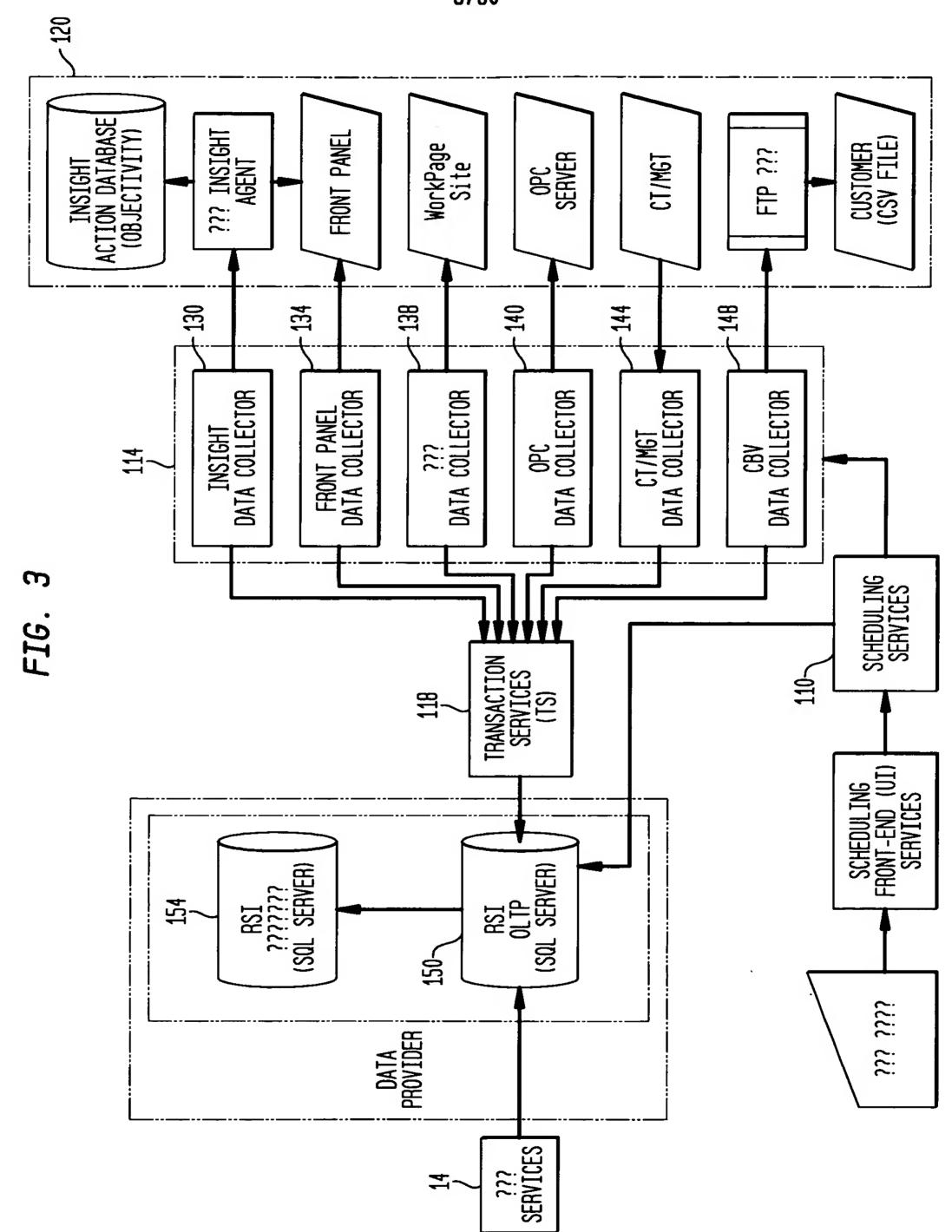


FIG. 2B







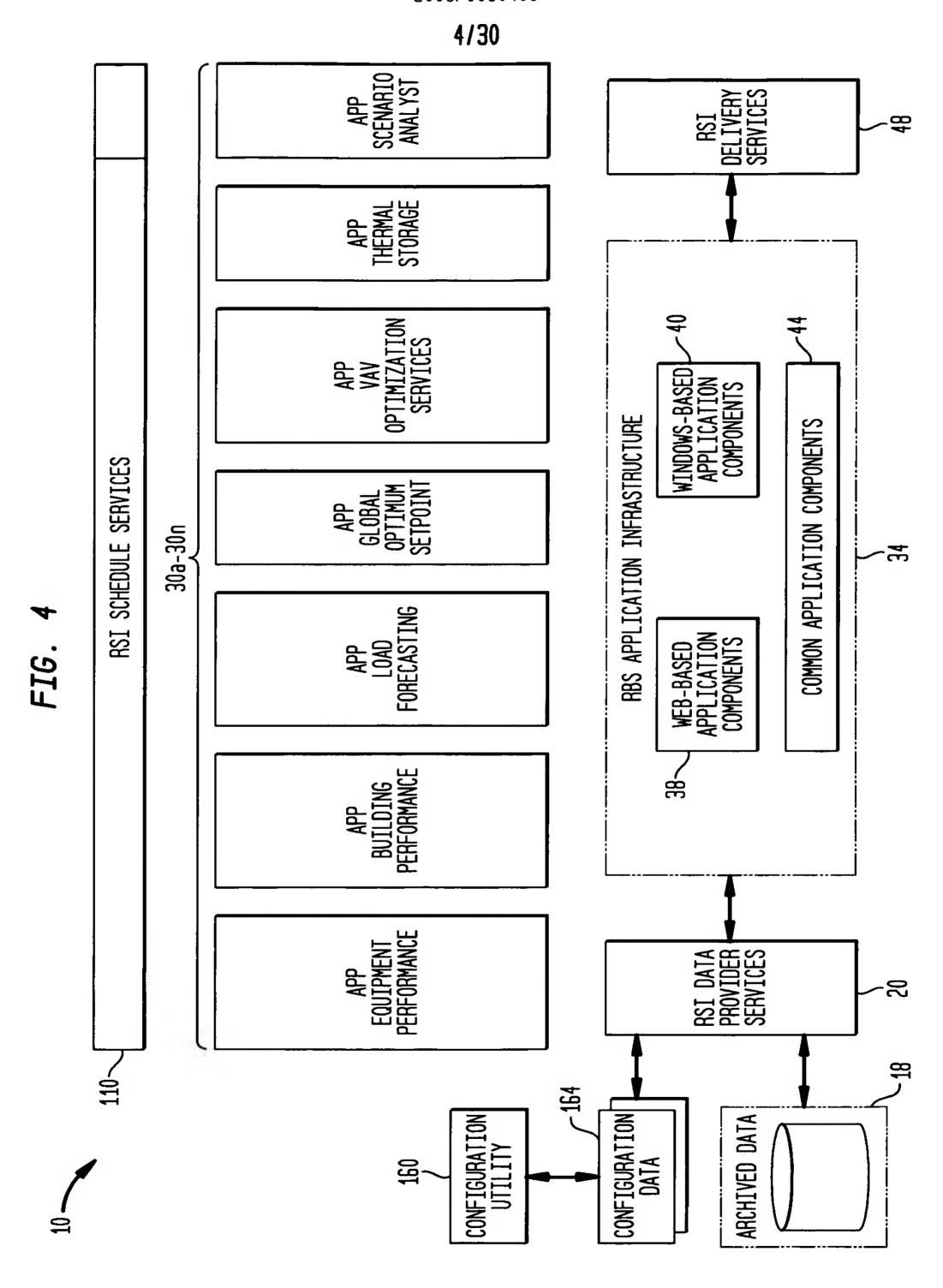


FIG. 5

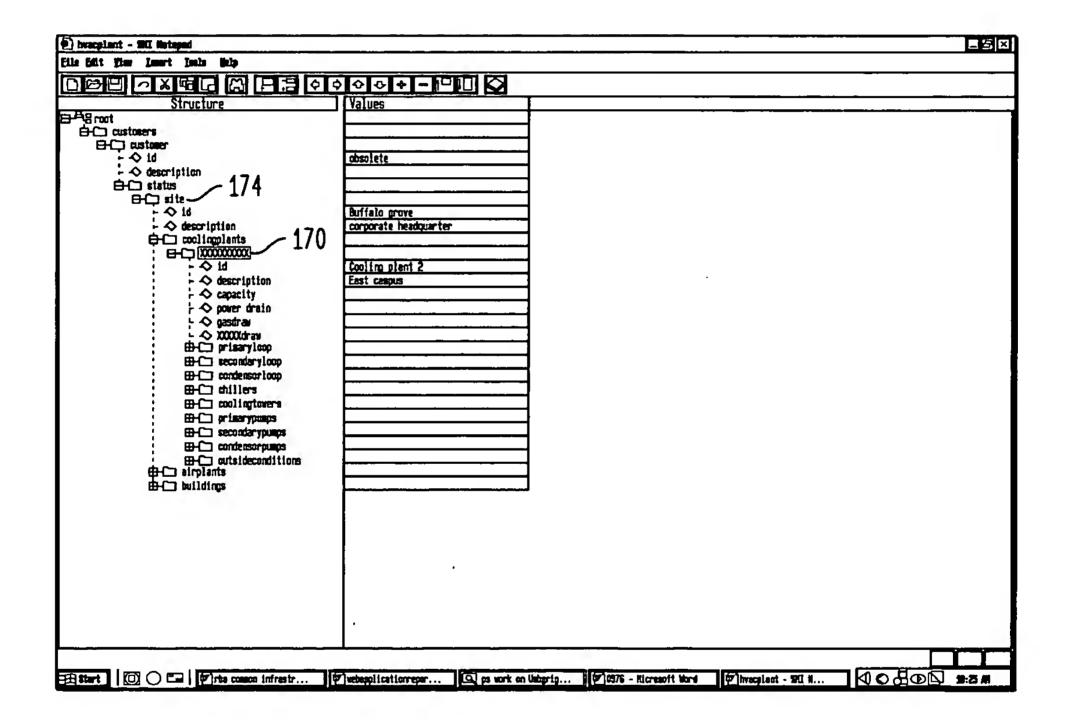


FIG. 6

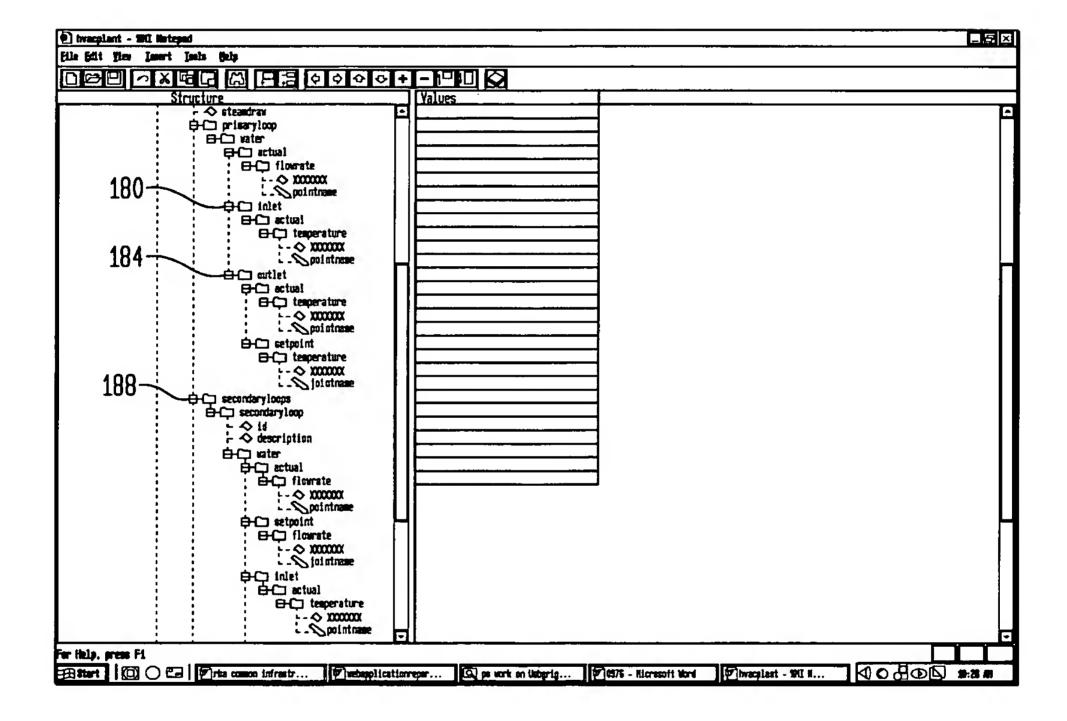
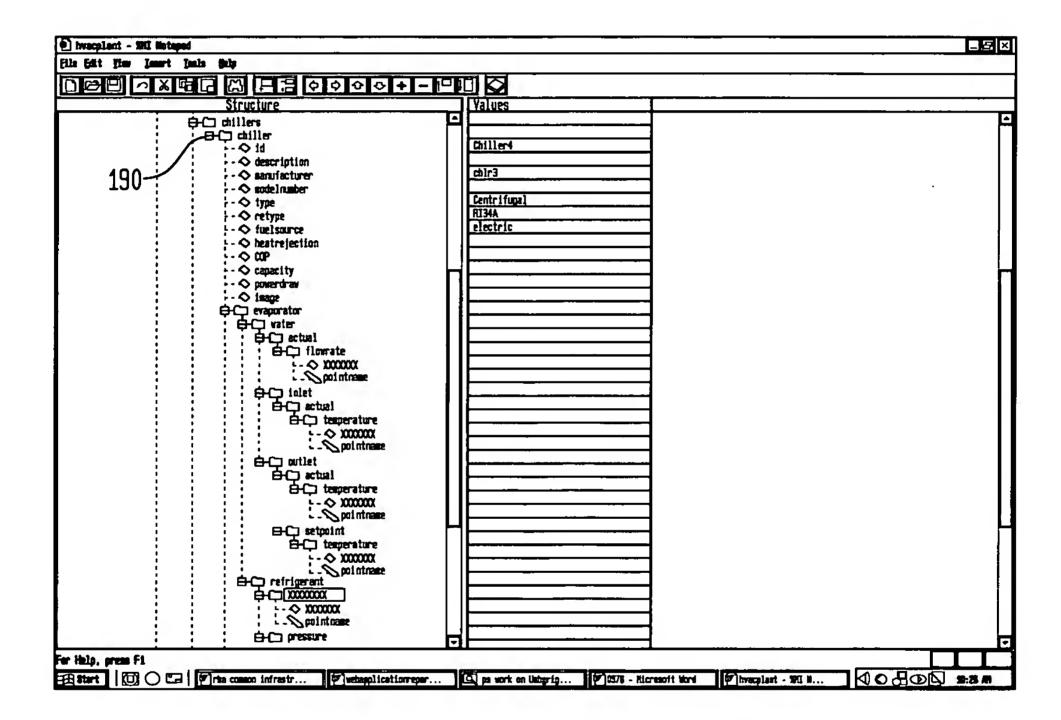


FIG. 7



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FIG. 8

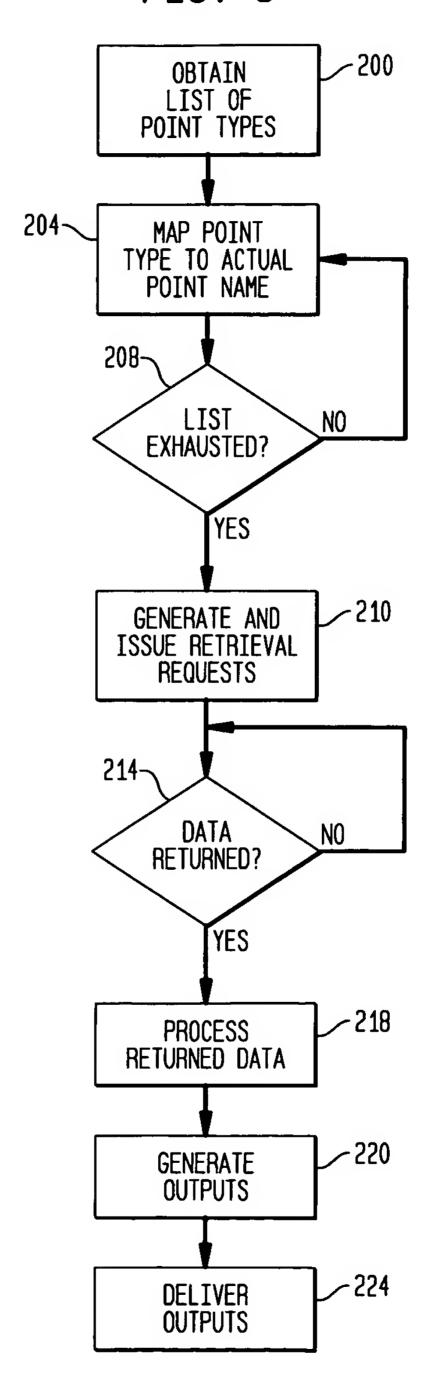


FIG. 9

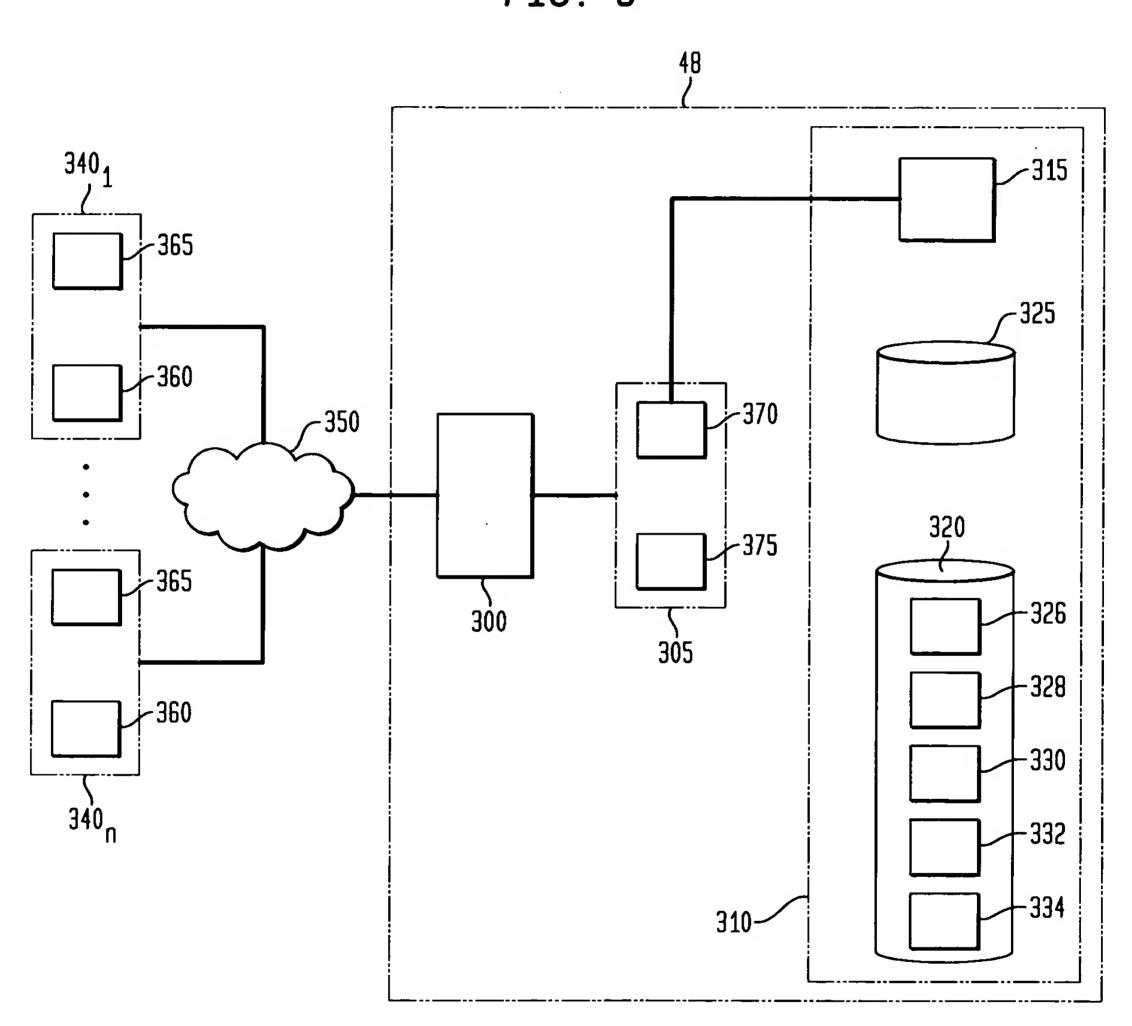
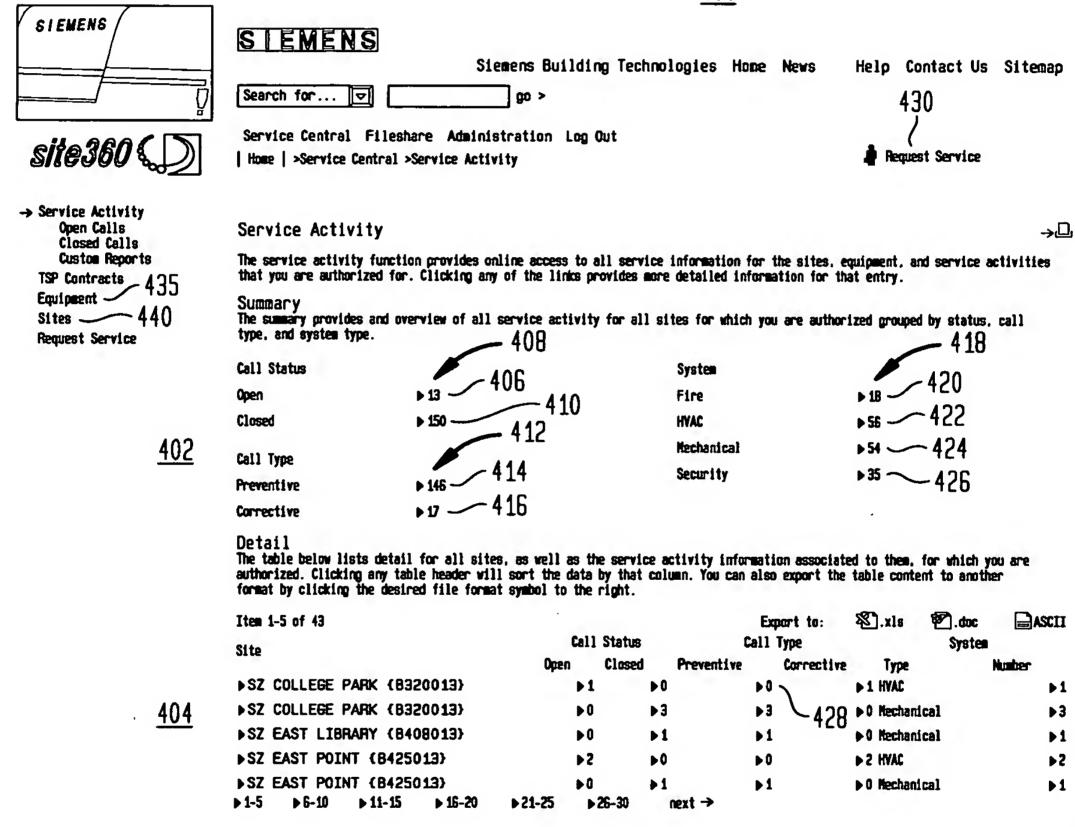


FIG. 10

400



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□ ASCII Sitemap 200304780 200305191 200305192 200305232 → Display Equipment / Contract No. 200303974 Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. 8 ₹ → Display Filter Criteria Help Contact Us Request Service doc G Preventive Mechanical Mechanical Preventive Mechanical Mechanical Mechanical System ⊗.xls Call Type Preventive Preventive Preventive Export to: site360 Ordering LEAK ON 1ST CIRCUIT ON CHILLER REPLACE DEFECTIVE CONDENSING F PM **NOTE** MUST CALL TO BET T 200 REPLACE SCREENS Description site360 Home Æ Fileshare Administration Log Out SZ MULTIPURPOSE (B251013) SZ COLLEGE PARK (8320013) SZ SOUTHMEST (B440013) SZ TOM LONE (8229013) SZ TON LONE (8229013) Status Site Open Open Open Open Open | Home | >-- >-- >Open Calls Order No. 510 **▶** 11-15 ▶ 030307-3329 ▶ 030416-0589 ▶ 030416-0551 ▶ 030321-0852 ▶ 030416-0594 D **(** Service Central Search for... ₽6-10 Open Calls Item 1-5 of 15 4/23/03 4/18/03 E0/17/1 4/18/03 4/18/03 Open Date **▶**1-5 site360 & → Service Activity→ Open CallsClosed CallsCustom Reports Request Service TSP Contracts SIEMENS Equipment Sites

FIG.

FIG. 12

→□

600 SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Sitemap Search for... Service Central Fileshare Administration Log Out Request Service | Home | >-- >-- >Open Calls >Service Order → Service Activity → Open Calls Closed Calls Service Order **Custom Reports** Below is detailed information for the individual service order you have selected. TSP Contracts Summary
The summary provides an overview of information related to the selected service order number. Equipment Sites Request Service Service Order No. 030321-0852 Customer Name Desonstration Customer PO Number 200303974 Contract No. Site SZ MULTIPURPOSE (8251013) Mechanical System Open Date 4/23/03 Status Open **Closed Date** Call Type Preventive Request Type fax Problem Type Repair or Replace Parts Call Priority Next Scheduled Visit Detail The problem and resolution area provides a description of the requested service and what action has been taken to resolve the Issue. REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Problem Description Resolution Further Information Use the following links to get further equipment, call, or appointment information. → Appointments -630 Equipment b10 b20 The table below lists equipment that was serviced on the selected order number.

The table below lists all activities logged to the selected service order number.

No Data Available.

Call Log

괴 Help Contact Us Sitemap Demonstration Customer Request Service Fitter Journeyman Steve Conti ATLANTA site360 Home site360 Ordering Summary The summary provides an overview of information related to the selected appointment. Lead Technician Below is the detailed information for the single appointment selected for this call. 9 Customer Name Contract No. Skill Type Branch leshare Administration Log Out 030321-0852|0001|1|240097 ATL | Home | >-- >-- >Open Calls >Service Order SZ MULTIPURPOSE (8251013) 030321-0852 200303974 4/23/03 Service Central Fi D Service Order No. Appointment Search for... Appointment No. Closed Date Open Date PO Number Site site360 & → Service Activity
→ Open Calls
Closed Calls
Custom Reports Request Service TSP Contracts SIEMENS Equipment Sites

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Equipment The table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.

No Data Available.

TENTATIVE

Appointment Status

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□ ASCII Sitemap Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. → Display Equipment / Contract No. 200305028 200304882 → Display Filter Criteria **8 Contact Us** Request Service er doc Preventive Mechanical Preventive Mechanical Preventive Mechanical **M**echanical System Fire 数.xls Help Preventive Call Type Preventive Export to: site360 Ordering Description CHANGE THE BELTS TAMPER TROUBLE 丟 준 next → site360 Home UPS 35 Glenlake Fire SZ MULTIPURPOSE (B323013) Administration Log Out **▶** 26-30 SZ EAST POINT (8425013) SZ SOUTHMEST (8440013) SZ FAIRBURN (B323013) ^ 6 ▶21-25 Complete Complete Complete Complete Complete Status ▶ 16-20 Fileshare | Home | >-- >-10sed Calls **▶ 11-15** 810 ▶ 030307-3325 ▶ 030307-3331 ▶ 030403-0116 ▶ 030410-0128 ▶ 030307-3327 S į 回 Order Service Central Closed Calls Search for... Item 1-5 of 178 ▶6-10 4/16/03 4/10/03 4/10/03 4/16/03 4/9/03 Open Date **▶1-**5 → Service Activity

 Open Calls
 → Closed Calls
 Custom Reports

 site360 & Request Service TSP Contracts SIEMENS Equipment Sites

FIG.

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The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right. S1 temap ٩I ASCII SIGNED 1SP SIGNED TSP SIGNED TSP → Display Equipment / Contract No. → Display Filter Criteria **8** |Help |Contact Us **S** Request Service System HYAC HYAC HYAC Preventive HVAC FX Preventive Preventive ⊗ xIs **Preventive** Call Type Preventive |site360 Home |site360 Ordering 900 Export to: PREVENTIVE Nadvtenance PREVENTIVE MAINTENANCE PREVENTIVE MAINTENANCE PREVENTIVE MAINTENANCE PREVENTIVE Haintenance Description 15 next → FIG. £-92 **♦** NURRAY ELENENTARY Administration | Log Out CONESTOGA HEGH SCHOOL CONESTOGA HIGH SCHOOL CONESTOGA HIGH SCHOOL NEHANKA MIDDLE **6** ▶21-25 Status Status **▶** 16-20 | Home | >-- >-- Selected Services rad Ode oben Oben Open **E** ▶ 030409-0305 ▶ 030409-0309 **▶ 11-15** ▶ 030409-0310 ▶ 030409-0307 ▶ 030409-0308 Selected Services |Fileshare Order No. SIEMENS Search for... **▶**6-10 Item 1-5 of 15 Service 4715/03 Open Date 5/1/03 5/1/03 5/1/03 5/1/03 **→** 1-5 site360 & → Service Activity
→ Open Calls
→ Closed Calls
→ Custom Reports
Selected Services → Request Service → TSP Contracts SIEMENS → Equipment → Sites

FIG. 16

	<u>1000</u>	
SIEMENS	SIEMENS site360 Home site360 Ordering	Help Contact Us
Ö	Search for 🔽 go >	·
site360 💭	Service Central Fileshare Administration Log Out Home > >Request Service	🦨 Request Service
Service Activity TSP Contracts Equipment	Request Service	

Sites

→ Request Service

This page is for submitting online service requests.

For emergency or after-hours service, please call your local branch office.

"Indicates required field.		
Request Type *	Request for service	
Priority *	Next Business Day	
Select Site *		∀
OR Enter Site		
	Load Site Equipment	
Select Equipment*	<u></u>	
OR Enter Equipment *		
Location *		
Description *		
PO No.		
Last Name	Wallace	
First Name	Michael	
E-mail*	michael.wallacetsiemens.com	
Phone	847-215-1000	

Help Contact Us Sitemap The contracts and sites for which per site, of the number and value into of the links provides more detailed into the links provides more detailed without its provides more detailed into the links	Home News Help (formation for the contracts an loverall and per site), of the its. Clicking any of the links tie. Clicking any of the links hich you are authorized groupe hich into the links. Export to: Type 1.1. PO HYAC PO HYAC PO HYAC	Siemens Building Technologies H go > inistration Log Dut en informs you, in an aggregated form (orn form in should be given to expiring contracts.) In service activity for all sites for which is service activity for all sites for which In 106 In should be given to expiring contracts. In service activity for all sites for which In the fatter of the service activity informat symbol to the right. In sort the data by that column. You can be service activity informat symbol to the right. Expiring Contract Status Expiring Cancelled Exp Po	Siemens Build or an Administration Loss Contracts revides online access to a rylew screen informs you. al attention should be giv. al attention to a file format symbol to the date file format symbol to the date file format symbol to the file format symbol to the date file format symbol to the file for	Stenens Building Technologies Home News Help Contact Us Sitemens Building Technologies Home News Help Contact Us Sitemens Building Technologies Home News Help Contact Us Sitemens Service Central Filement Administration Log Out Home 1 - Service Central Filement Administration Log Out The Report Service Central Filement Administration Log Out The Report Service Central Filement Service Central Filement Service Central Filement Service Central Service Central Filement Service at Information for that entry. Summary Provides an overvice of all service activity for all sites for which you are authorized grouped by status and system for that entry. Contract Status Summary Filement Service Central Filement Service Ce	Sife 360 & Service Activity Service Activity Active Contracts Expiring Contracts Concelled Contracts Custom Reports Equipment Sites Request Service 1102
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8 .			1128	1-5 of 6	
9	Ę	the right.	ed file format symbol to	format by clicking the desir	
then, for which you are content to another	nformation associated to can also export the table	s the service activity in ata by that column. You c the right	for all sites, as well as le header will sort the d	Detail The table below lists detail authorized. Clicking any table	
7 1120		Mechanica	1112	Campelled Expired	
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71116	• •	Fire	7	Active	
		System		Contract Status	
cuped by status and	ich you are authorized gr	ity for all sites for whi	view of all service activ	Summary provides an over- system type.	Equipment Sites Request Service
is and sites for which the number and value inks provides more detailed	oreation for the contract overall and per sitel, of s. Clicking any of the li	all service contract info in an aggregated form (o ven to expiring contracts	rovides online access to riview screen informs you. Be attention should be gi	The TSP contracts function pryou are authorized. This over of existing contracts. Special information for that entry.	Active Contracts Expiring Contracts Cancelled Contracts Expired Contracts Custom Reports
				TSP Contracts	ervice Activity SP Contracts
	4	og Out	tration	Service Central Filesha	is sent
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Contact Us	News		Siemens Buil	SIEMENS	ole local
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Mechanical

12/31/03 HVAC

Active 1/1/03

Hultiple Sites

FULL COMPREHENSIVE

▶P8-1394 ▶PC-1512

1210

Active 8/1/02

UPS 55 Glenlake FIRE

7/31/03 Fire → Otsplay Equipment

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site 360 (Service Central Fillo Home >Service Centra	Service Central Fileshare Administration Log Out Home >Service Central >TSP Contracts >Active Contracts	Log Out intracts		•	Request Service	
Service Activity → TSP Contracts	Active Contracts				↑ Dis	→ Display Filter Criteria →□	terfa →□
→ Active Contracts Expiring Contracts Cancelled Contracts	Below is an overview of a cotions allows you to mo	Below is an overview of all active service contracts. Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table content to another format by clicking the desired file format swahm to the citation.	. Clicking Display filter or y of the links provides morn licking the desired file for	iteria and side in detailed in	selecting di nformation for	fferent filterin or that entry. Y	g criteria ou can
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Sites Source Secutor	Contract Po	Description	Site	Status E	Effective Date	Renewa] Date	System
irquest service	▶MS-6699	TIME & MATERIAL	UPS 35 Glenlake Mechanical	Active 1/1/03	1/1/03	12/31/03	Mechanica

Journal A Politics		Service Activity TSP Contracts Active Contracts Expiring Contracts Cancelled Contracts		Request Service Contract No. Status	Effective Date Remewal Date Time to Remewal Service Technici Account Engineer	Description	Service Activius the following 1320 Service History Detail Clicking an existi	Sites & Equation 1350 Item 1-1 of 1 site
	Central Fileshare Service Central >TSP	Individual Contract The individual contract fun	ry provides an ov	œ.	Effective Date Renewal Date Time to Renewal Service Technician/ Account Engineer	uoj	Activity ollowing links to History > So History > So an existing servi	Sites & Equipment The table below lists sites table. The equipment covered Item 1-1 of 1 Site
	go Administrati Contracts ≻Expi	Individual Contract The imividual contract function provides complete detail	ore corered, common and service making under the specified contract. Summany The summary provides an overview of information related to the selected service contract.	PC-1396 Expired	2/1/02 1/31/03 -21 Days Chris Howell	LABOR ONLY	Service Activity Use the following links to get service history of Service History Scheduled Services Detail Clicking an existing service contract displays to	Sites & Equipment The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of table. The equipment covered by the contract for the selected site will then display on the right side of the table. Item 1-1 of 1 Site INFORTS SE SECRETARY FILE 1360
. 19	n Log Out ed Contracts	ite detail	ory under related to				or schedule -1340 the contrac	d under this the selected
6. 19 Building Technologies	> on Log Out red Contracts >Individual Contract	for the selected contract. For example, which sites and equipment	the selected service (8 .	SBT Bro Seconda Coverag System		or scheduled service information. 1340 the contract in its entirety.	is service conted site will CII Ite
es Home	1 Contract	led contract.	contract. service cont	.	SBT Branch Secondary Contact Coverage Type System		mation. ety.	se contract. Select the d will then display on the Item 1-1 of 1 → Equipment 1370
1300 News		. For examp	ract.		ಕ			it the destr on the rig 1370 From
Help (- ₩	, le. which			LABOR ONLY HYAC			red site f tht side o
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ASCII

System

HYAC

HYAC

HVAC

HVAC

UPSF1

HVAC

UPS556L01

1 CABINET 1 MAIN CHILLER PLANT next →

▶ 26-30

▶21-25

▶ 16-20

▶ 11-15

UPS 55 Glenlake Automation ▶1-5 ▶6-10

► | NECH/SPEC SCHEDULING

UPS Glenlake Fire

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The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that plece of equipment. Sitemap doc. Help Contact Us UPS356L01 UPS35GL03 UPS3561.02 Request Service Asset ID ₩.xls Export to: Siemens Building Technologies Home News 1400 CABINET 11 CABINET 12 1402 1 INSTRAT 03 **Ouantity** Location Fileshare Administration Log Out -1406 ► CLIENT WORKSTATION
REV * **Equipment or Services** ^ @ | Home | >Service Central >Equipment A11 Site MENS 回 UPS 35 Glenlake Automation UPS 35 Glenlake Automation Service Central UPS 35 Glenlake Automation Search for... Item 1-5 of 35 Equipment Site 1404 sile360 & D Service Activity TSP Contracts Request Service → Equipment Sites

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FIG.

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Sites Request Service 1510	Search for Service Cent Home Service Cent Home Service Cent The individual equipment Site Equipment Site Equipment Site Equipment Location Location	Siemens Building Technologies Home News Help Contact Us Site Search for Siemens Building Technologies Home News Help Contact Us Site Service Central Fileshare Administration Log Out Home Service Central Regulatent > Sindividual Equipment Home Service Central Regulation	1500 logies Home News formation and detail for Asset ID Varranty Expiration Contract No. System	Help Contact Us Sitemap Request Service r the selected piece of equipment. UPS356103 HMAC
	Service Activity Below is an overview of this piece of equipment	all s	ithis includes open, sc	heduled, and dispatched calls) for
1530	Item 1-1 of 1 Open Date 1/7/03 Closed Calls Below is an overview	Item 1-1 of 1 Open Date Description 1/7/03 FULL COMPREHENSIVE Closed Calls Below is an overview of all service activities with a "closed" status	Export to: Call Type Or preventive ►0 (this includes complete	Export to: \$\eqric{\text{R}}\.xls \text{M}\.doc \eqric{\text{R}}\.doc \eqric{\text{R}}\.
<u>1550</u>	Item 1-2 of 2 Open Date 7/3/02	Description FULL COMPREMENSIVE	Export to: Call Type Or preventive	0:

FIG. 22

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Street of Light at Date	SIEMENS							
& sulfact		Siemens Build	ing Technologies	Home News	Help Contact Us Sitemap			
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<i>site360 💭</i>	Home >Service Centra	el >Equipment >Individual Cont	ract		Request Service			
Service Activity								
→ TSP Contracts Active Contracts	Individual Contr	act			→□			
Expiring Contracts Cancelled Contracts Expired Contracts		function provides complete det uration, and service history u			ole, which sites and equipment			
Custom Reports	Summary .							
Equipment Sites	The summary provides and	overview of information relat	ed to the selected ser	vice contract.				
Request Service	Contract No.	PB-1394						
	Status	Active	PO No.					
4040	Effective Date	1/1/03			ATT 414TA			
<u>1610</u>	Renewal Date	12/31/03	S8T Brai	nch	ATLANTA			
	Time to Renewal	313 Days	Secondar	ry Contact	Jacquelyn Brever			
	Service Technician/	M. Kevin Mote	Coverage	е Туре	FULL COMPREMENSIVE			
	Account Engineer		System		HYAC			
	Description	FULL COMPREMENSIVE						
1630—	Service Activity Use the following links	to get service history or sche	tuled service informati	ion. 1620				
		Scheduled Services		1020				
1650	Detail	16	40					
1030	Clicking an existing service contract displays the contract in its entirety.							
4000	Sites & Equipment							
<u>1660</u>	The table below lists si table. The equipment cov	tes and equipment covered unde ered by the contract for the s	r this service contract elected site will then	t. Select the desi display on the ri	red site from the left side of the ght side of the table.			
	Item 1-3 of 3		ASCII Item 1-3					
	Site		→ Equipmen	nt				
	▶UPS 35 Glenlake Au	tomation - 10/V	<u> </u>					
	▶UPS 55 Glenlake Au	tomation	1					
	▶UPS 55 Glenlake Au	tomation	(CLIENT	T WORKSTATION REV				

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FIG. 23

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/		SIEMENS	Siemens Building	Technologies	Home No	ews Help	Contact Us	Sitemap
	$\overline{\overline{\mathcal{Q}}}$	Search for 🔽	go >	recimorogres	FIORE IN	ews neip	contact vs	ortemap
site360			eshare Administration Log Out 1 >Equipment > >Service Order	t		A Re	quest Service	
→ Service Activity Open Calls Closed Calls Custom Report Selected Serv	ts		e single service activity you have	selected.				→ □
TSP Contracts Equipment		Summary The summary provides an	overview of information related to	the selected service	e order nu	mber.		
Sites Request Service		Service Order No.	020625-0366	Customer	Name	Demonst	ration Customer	
hequest del vice		PO Number		Contract	No.	▶P8-139	\ .===	
		Site	UPS 35 Glenlake Automation				─ 1720	
				System		HYAC		
	<u>1710</u>	Status	Closed	Open Date		7/3/02		
		Call Type	Preventive	Closed Da	te	7/5/02		
		Request Type	generated					
		Problem Type	MAINTENANCE					
		Call Priority	Next Scheduled Visit					
		Detail The problem and resoluti the issue.	on area provides a description of t	the requested service	e and what	action has been	taken to resol	v e
	1720	Problem Description						
	<u>1730</u>	Resolution	JEFF C. 7/3/02-BUILDING ON GENE	RATOR AT THIS TIME.				
<u>1740</u>		Further Informati Use the following links	on to get further equipment, call, or	appointment informat	tion.			
	1/40	go to √ Equipment	Call Log	→ Appoint	ments —			
		Equipment The table below lists eq	-1750 -1760 ulpment that was serviced on the se	elected order number.		-1770		
		Item 1-3 of 3			Export	to: 🚳.xl	s 💇 . doc	ASCII
				Equipment				
	1780	Equipment Name		Quantity	Locatio		Asset ID	
	1700	▶ [1 CABINET			335GL01
		► I'M TENT HUDKSTATION DEV			1 CABINET 1 INSIGHT			5356L02 5356L03
		► CLIENT WORKSTATION REV	, -		T TWOTON!	V3	UP:	
		Call Log The table below lists al	l activities logged to the selected	l service order numbe	er.			=
	<u> 1790</u>	No Data Available.	-					

₫

Ext →

▶ 26-30

▶21-25

▶ 16-20

▶ 11-15

▶6-10

▶1-5

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right. Sitemap ASCII → Display Filter Criteria Contact Us Request Service (**a**) X.xls Help News Export to: Home 1800 Siemens Building Technologies Service Central Fileshare Administration Log Out ^ & 1810 | Home | >Service Central >Sites ► SZ COLLEGE PARK (8320013) ~ SZ EAST LIBRARY (8408013) SZ ELECTION WSE (8804013) ► SZ EAST POINT (8425013) S D Search for... Item 1-5 of 35 ▶Primary Sites Site site 360 ξ_{\perp} Service Activity TSP Contracts Request Service Equipment Sites

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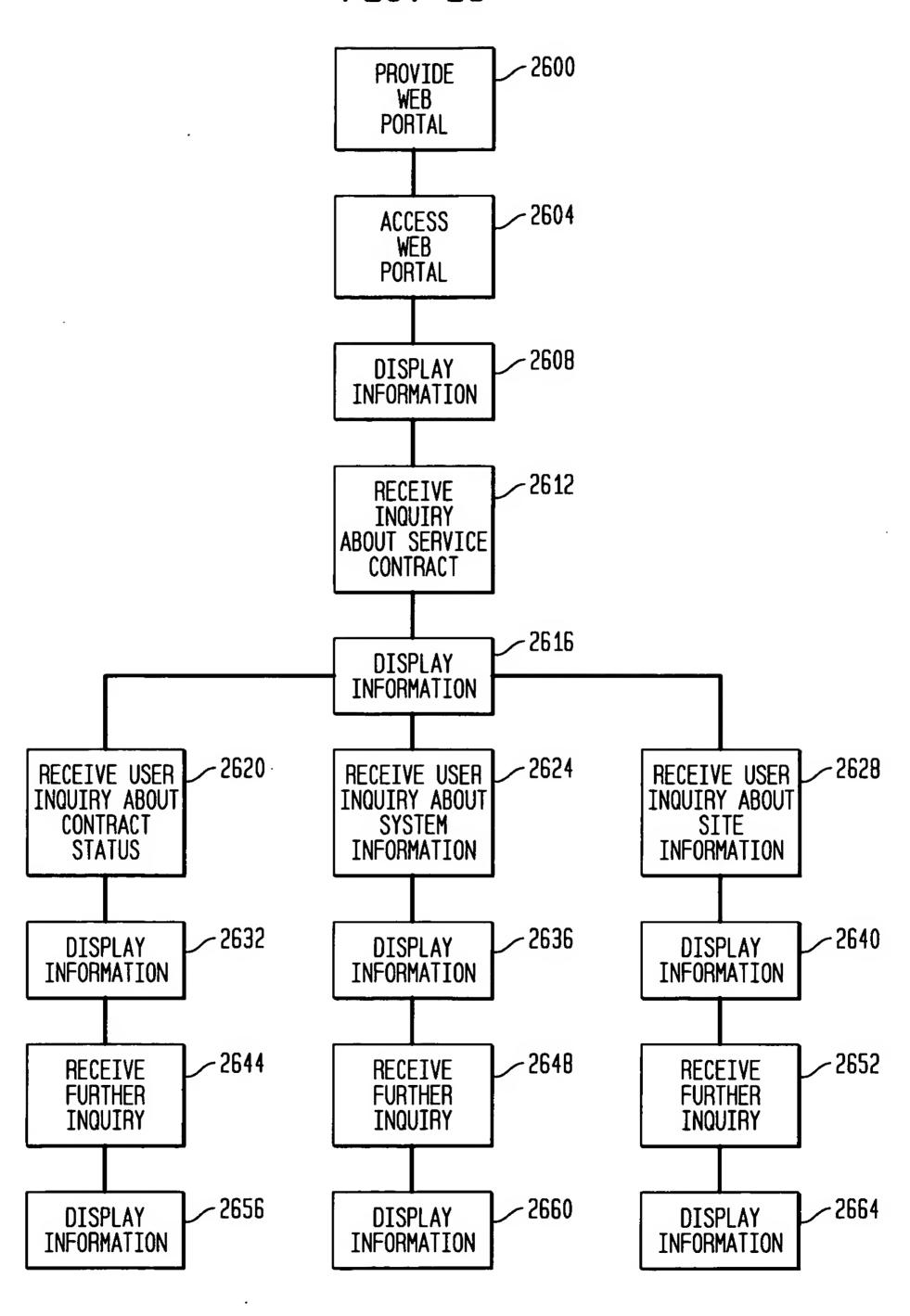
FIG.

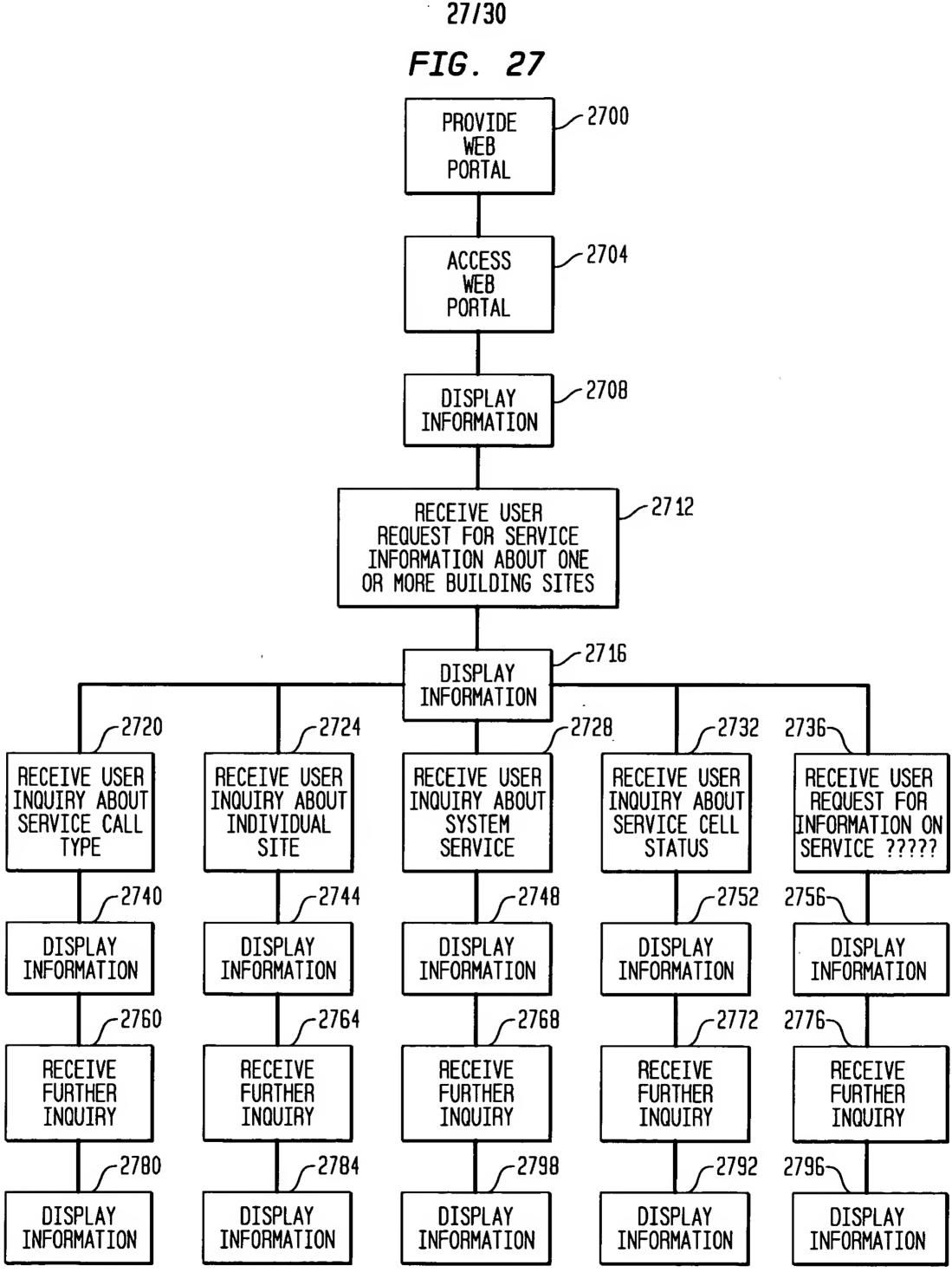
H

	Help Contact Us Sitemap	Request Service	→ Display Filter Criteria →□	to easily supervise and track all	call type, and system type.	1965	1975	1980	as well as the service activity information associated with it. Clicking any on also export the table content to another format by clicking the desired	Call Type Open Date System Preventive 10/7/02 Nechanical Preventive 10/16/02 Nechanical Preventive 10/7/02 Nechanical Corrective 2/6/03 HVAC
1900	ogies Home News			lected, site enabling you	te grouped by status, call	Call Type 1930 Preventive	Corrective System 1940	HYAC Mechanical		Export to: Call Status C Closed P Closed P Closed P Closed P Open C
FIG. 25	Siemens Building Technologies	Service Central Fileshare Administration Log Out Home >Service Central >Sites > >Individual Site		The individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.	Service Activity Summary The summary provides an overview of all service activity for this site grouped by status,	SZ COLLEGE PARK (B320013)	*1 1950 *3 1960		the individual site, y that column. You ca	Description ANNUAL CHILLER PH INSTALL 2 CHECK VALVES & CLEAN PH REPAIRS this is a test for the call t*
	for 🔻	ntral Fileshare rvice Central >Site	al Site	The individual site function pr service activity for that site.	Service Activity Summary The summary provides an overview of				Service Activity Detail The table below lists detail for table header will sort the data bille format symbol to the right.	4 PO No. 0 PC-02SC87314 5 PC02SC87314 8 PC-02SC87314
	- S	Service Central Home >Service	Individual	The individu service acti	Service / The summary	Site	Call Status Open Closed		Service / The table be table header file format	1tem 1-4 of 4 Order No. ▶021001-0210 ▶021016-0068 ▶030206-0002
		ile360 &	Service Activity TSP Contracts	Equipment Si tes	lequest Service	1910	1920		1985	1990

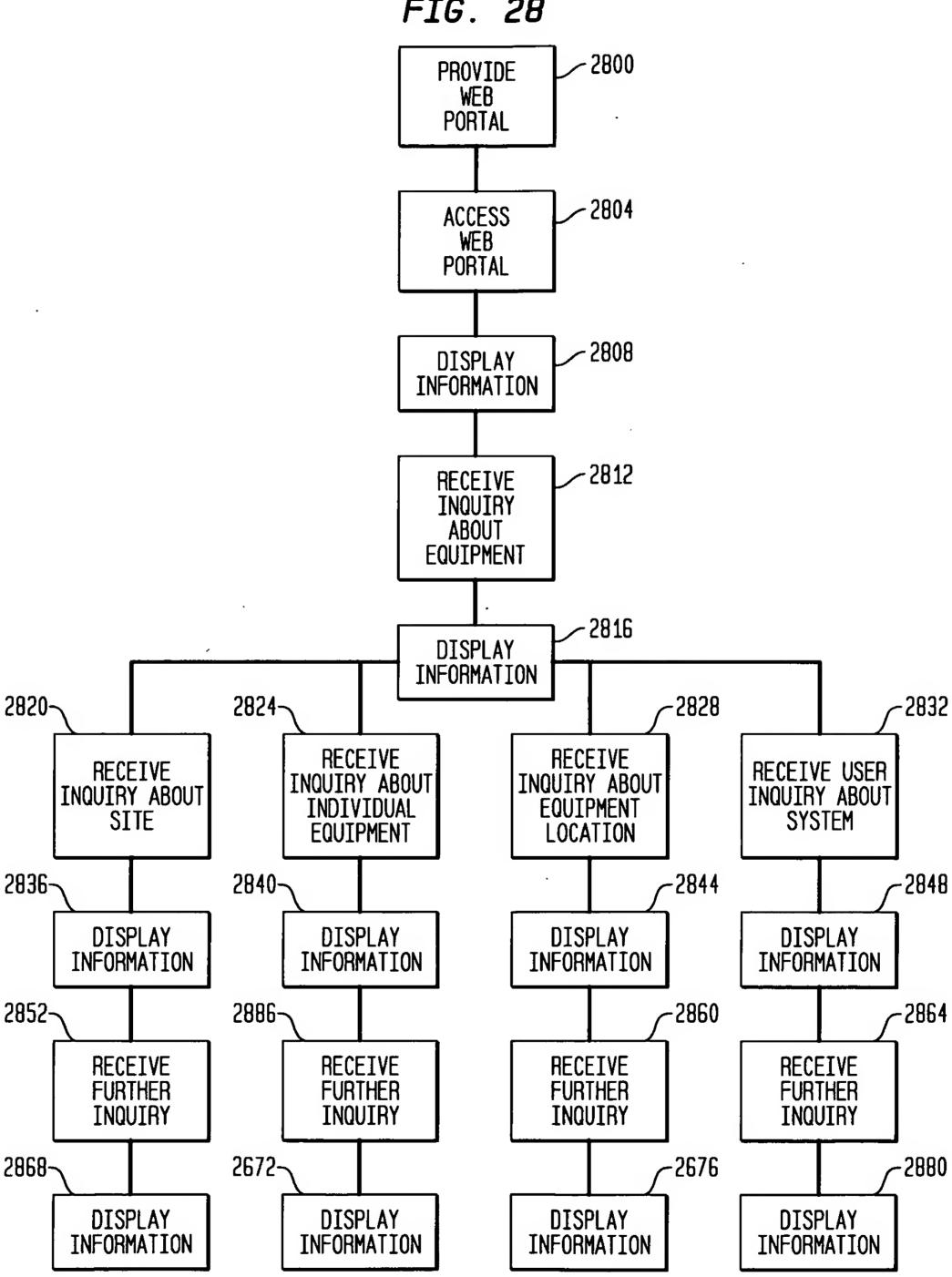
26/30

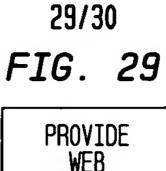
FIG. 26

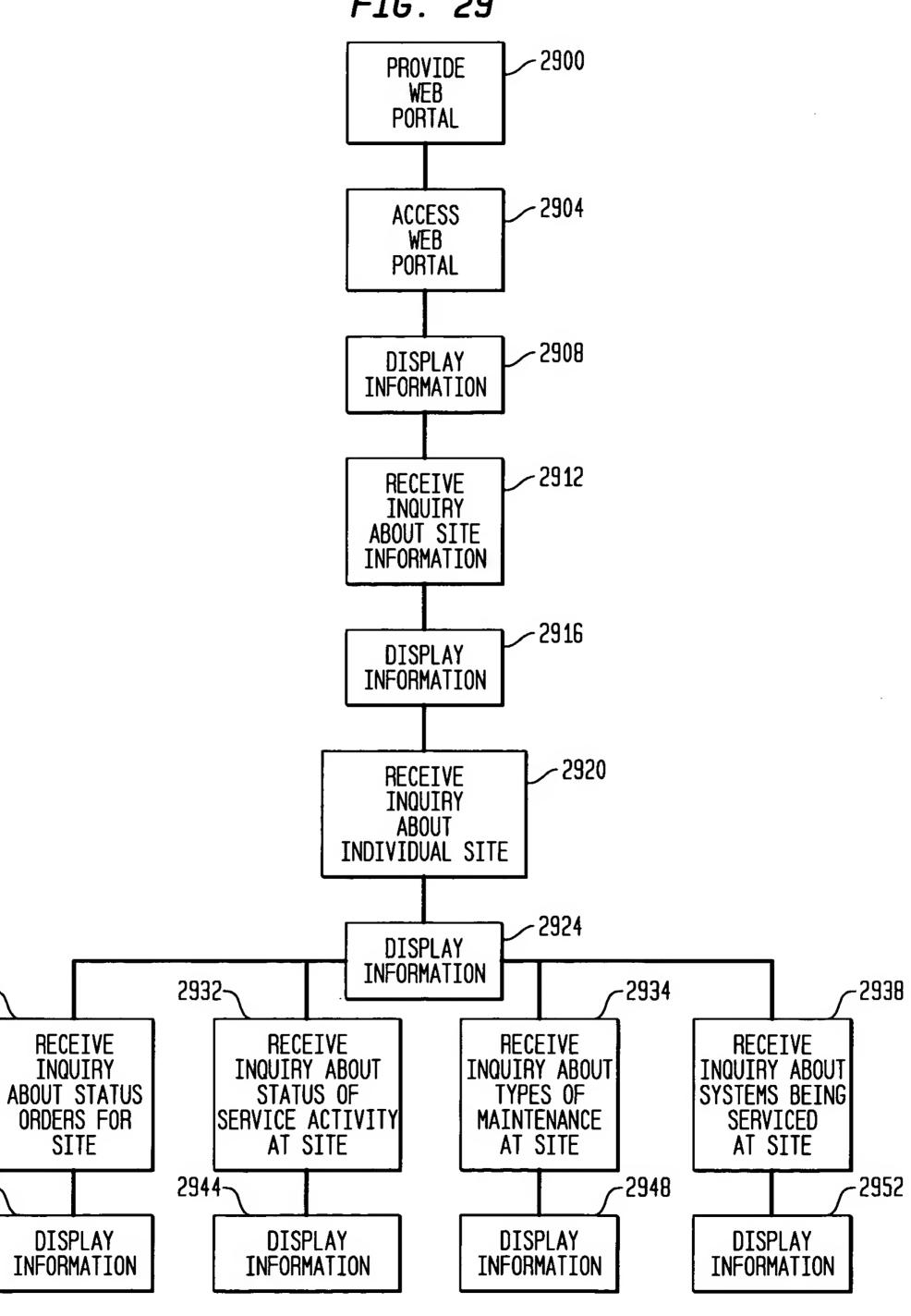












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2940-

FIG. 30

